Q-SEE

Life in Focus
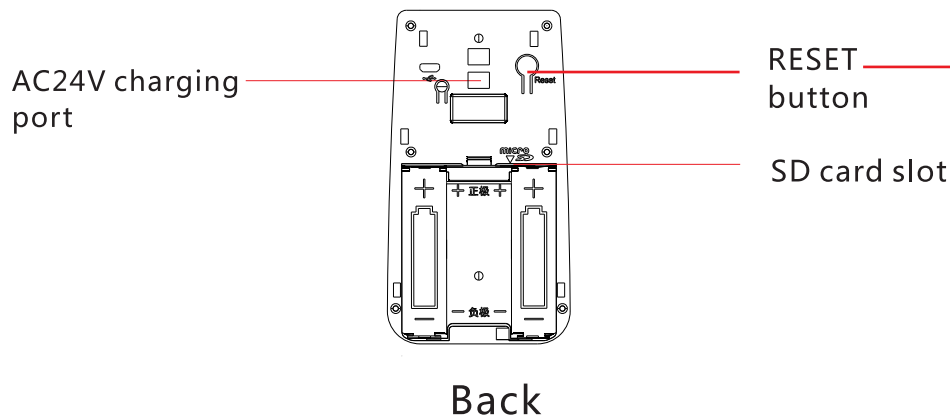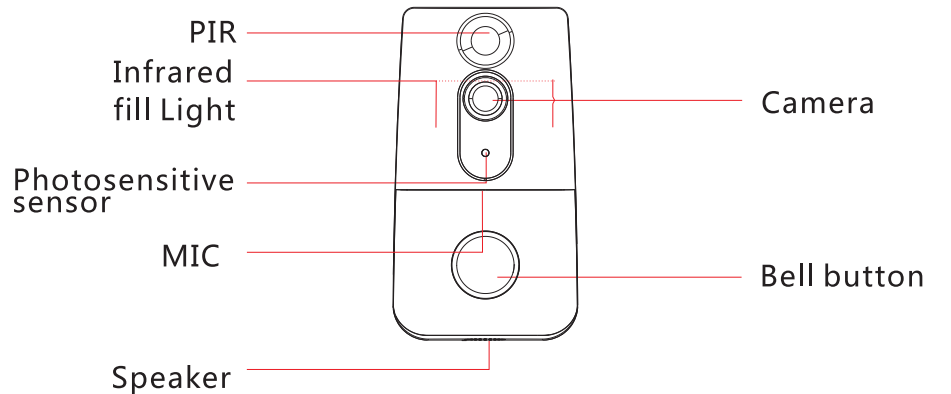
Q-SEE SMART VIDEO DOORBELL & CHIME RANGE

Setup and Installation Guide

Q-See Doorbell

⬡ Please be familiar with the components of the doorbell

PIR

Infrared
fill Light

Photosensitive
sensor

MIC

Speaker

Camera

Bell button

AC24V charging
port

RESET
button

SD card slot

Back

Doorbell App

Notes: To default reset the doorbell press the BELL BUTTON to wake up the door bell then long-press the RESET button for 5 seconds. Release it when you hear the voice prompt "restore factory settings, please don't power off".

⬡ Download the Q-See QHSmart app from your mobile device app store. Once installed, ensure that your mobile device is connected to the Wi-Fi network you wish to use for your doorbell. Launch the app on your mobile device

Google play

App Store

⬡ **For iPad users:** please search in App Store for "Q-See QHSmart". Select "iPhone Only" from the drop down menu to find the Q-See QHSmart app. It is compatible with iPad.

Allow Notification

"QHsmart" Would Like to Send You Notifications

Notifications may include alerts, sounds and icon badges. These can be configured in Settings.

ANDROID

Allow **QHsmart** to access photos, media and files on your device?

DENY   ALLOW

Allow **QHsmart** to make and manage phone calls?

DENY   ALLOW

Set Device Permissions

To ensure this App has appropriate access to your device please choose 'set' below to open your device notification permissions settings menu. Then return here to continue.

Cancel   Set

NOTIFICATION ACCESS

QHsmart

Please allow **QHSmart** App/Doorbell to have notification access on your mobile device

IOS

Settings

Notifications

Notifications

Swipe down from the top of the screen to view Notification Centre.

NOTIFICATION STYLE

QHsmart
Badges, Sounds, Banners

Notifications   QHsmart

Allow Notifications

Show in Notification Centre

Sounds

Badge App Icon

Show on Lock Screen

Show alerts on the lock screen and in Notification Centre when it is accessed from the lock screen.

ALERT STYLE WHEN UNLOCKED

None   Banners   Alerts

Alerts require an action before proceeding.
Banners appear at the top of the screen and go away automatically.

Register New User Account

Log In

Username   perisaledaniel

Password   •••••••••••••

☑ Remember PW   ☑ Auto Login

Account Login

Local Login

Sign Up   Forget Password

User Register

Username   4-15 characters,numbers

Password   8-32 digit with the combination of character an
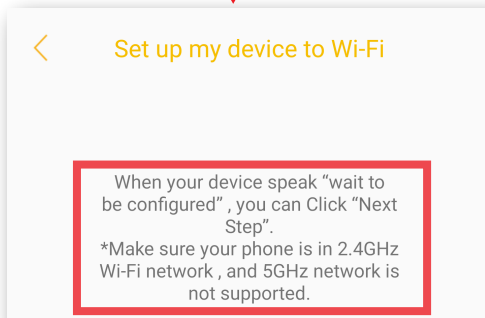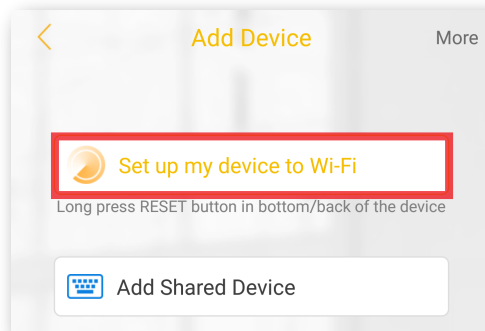
Confirm Password   Input password again

Mailbox   Get Code

Used for reset password when you forget

Sign Up

☑ I have read and agreed to the registration service

Set up your Doorbell

Set up my device to Wi-Fi

Long press RESET button in bottom/back of the device

⌨ Add Shared Device

Set up my device to Wi-Fi

When your device speak "wait to be configured" , you can Click "Next Step".
*Make sure your phone is in 2.4GHz Wi-Fi network , and 5GHz network is not supported.

After login success click "+" button, then choose "**Set up my device to Wi-Fi**".

When your device speaks "wait to be configured", click "Confirm"

Input WiFi Password

🛜 Perisale

🔒 ·········

*Select a Wi-Fi with stable and strong signal , fill in the correct Wi-Fi password .

Confirm

Smart Device

click " + " to add device

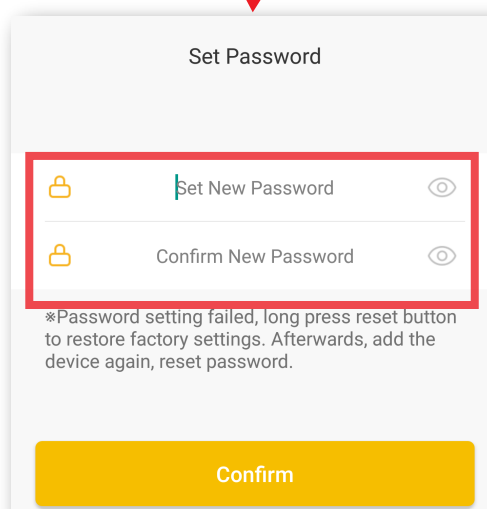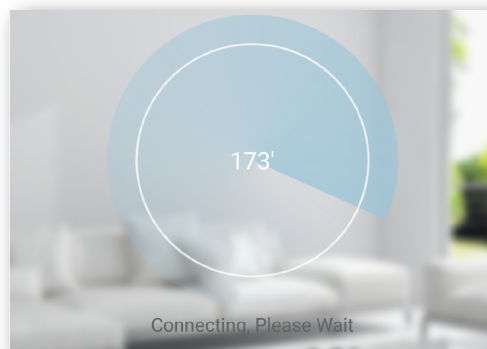Device   Mobile Storage   My

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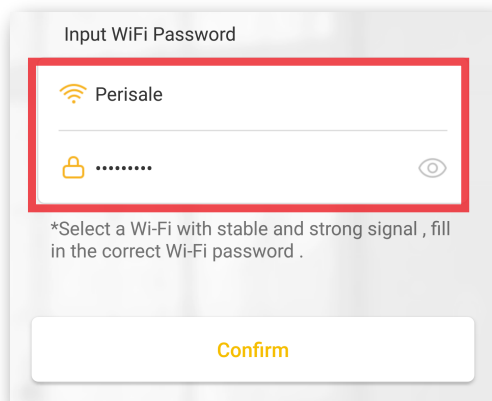
Make sure your phone is on a **2.4GHz Wi-Fi network** and not a 5GHz network as this is not supported by the doorbell.

After typing your Wi-Fi password, press Confirm. Please allow time for the doorbell to establish a connection to your 2.4GHz router. This may take up to 3 minutes depending on your Wi-Fi signal strength.

Set up a device password for the Doorbell once you have successfully connected your Doorbell to your Wi-Fi.

Both the QHSmart Account password and the Doorbell's device password is required to share the Doorbell with another mobile device.
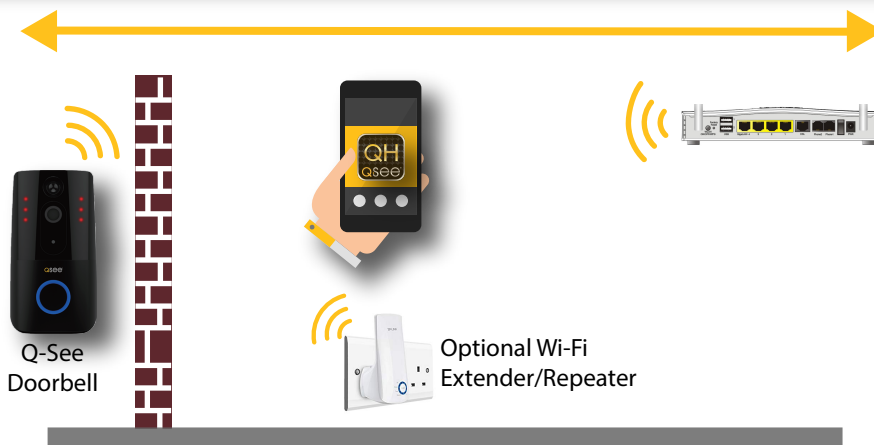

173'

Connecting, Please Wait


Set Password

🔒 Set New Password   👁

🔒 Confirm New Password   👁

※Password setting failed, long press reset button to restore factory settings. Afterwards, add the device again, reset password.

Confirm

Troubleshooting

Q-See
Doorbell

Optional Wi-Fi
Extender/Repeater

Installation

(Type A) To install the mounting bracket on a brick or concrete wall drill 4 holes into position for the plugs. After inserting wall plugs to the holes screw the bracket into your wall. For mounting on a doorframe or similar made of wood or metal you can skip the wall plug and screw the bracket directly into your frame.
(Type B) If theft is of low concern you may, if the surface of your desired mounting spot is smooth, choose to mount with 3M double side tape.
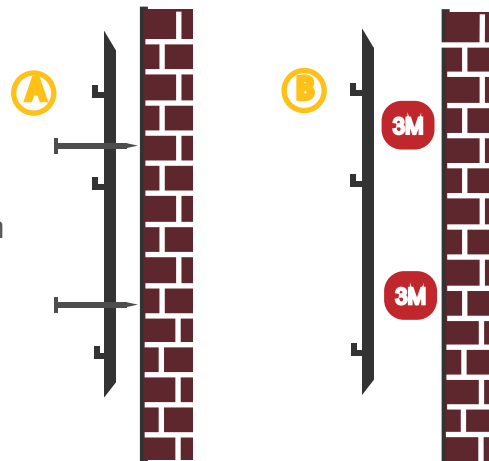
To attach your doorbell to the bracket first ensure the bottom security screw is loose. Line up the holes in your Doorbell with the slots on the bracket and push firmly towards the wall and then down until you feel a click.
Tighten the security screw on the bottom of your Doorbell.

Ⓐ   Ⓑ   3M   3M
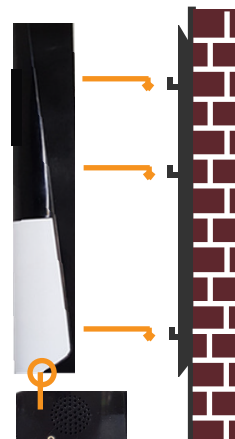
In-app Settings

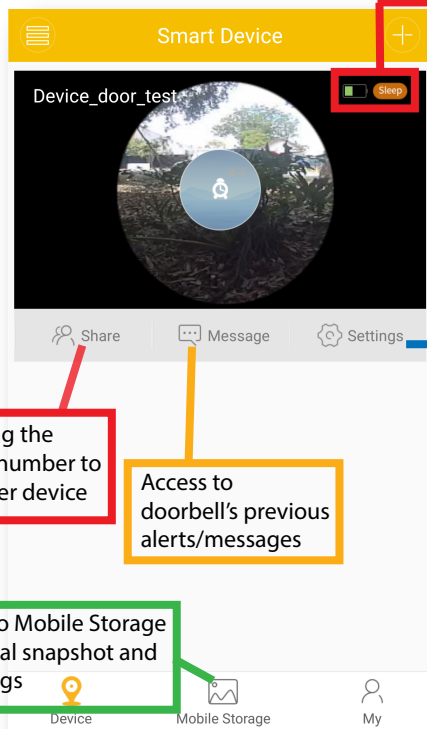The doorbell's sensor is always on but the camera will be on sleep mode when there is no human detected by the sensor. When the doorbell is showing as "Sleep" tap once to wake the camera then tap the screen again to enter the control manual.

Smart Device

Device_door_test — Sleep

Share | Message | Settings

Smart Device

Device_door_test — Online

Share | Message | Settings

Access to Doorbell settings, more details please see next page

Sharing the serial number to another device

Access to doorbell's previous alerts/messages

Access to Mobile Storage of manual snapshot and recordings

Device | Mobile Storage | My

My Device

Device_door_test — 14.3G — 2018-11-19 09:57:41

Playback | Two-way intercom | Snapshot

Option* to change QHSmart Account Passowrd

Option* to Clear Thumb-nail and other cache file

Option* to turn on/off G-Sense (turn on to allow gravity sensor to trigger the fisheye view).

Settings

Feedback

About

Log Out

Close the application
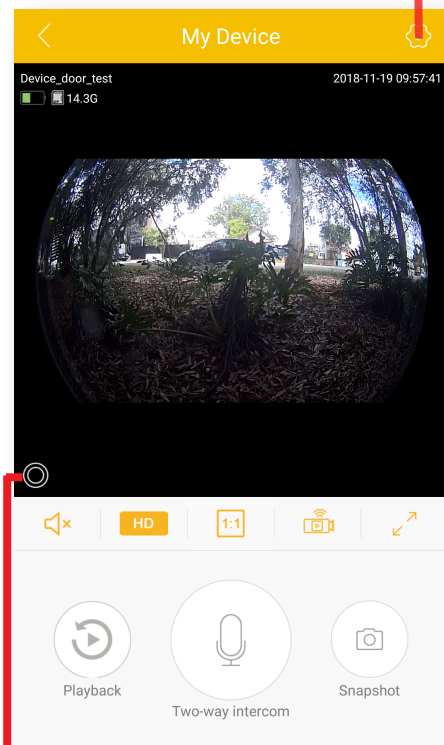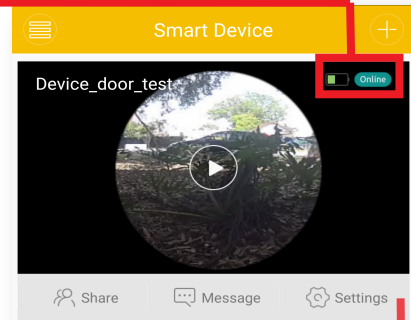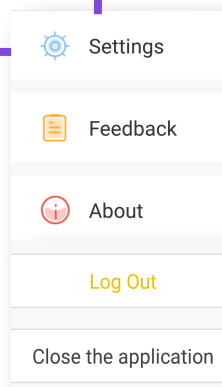
Access to 5 different viewing options

Turn on/off Microphone

Swith between standard/high definition viewing

Switch between wide screen/1:1 ratio viewing

Record live footage to your mobile device

Full screen mode

Playback recording footage and snapshots

Tap to enable two-way talk

Take a snapshot

Reject | Answer
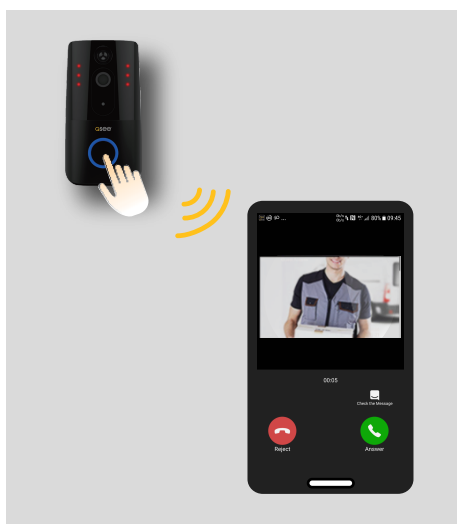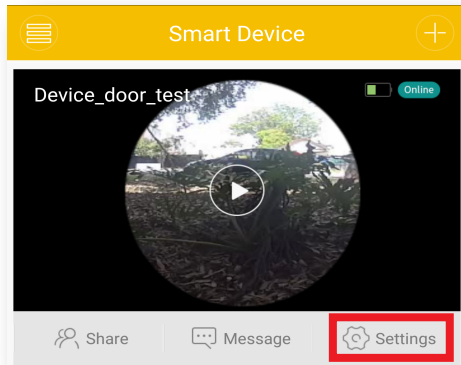
Doorbell Settings

Press "**Settings**" in Device Preview to access to the doorbell settings

Smart Device

Device_door_test
Online

Share　　Message　　Settings

Please assign your **permission account** first to enable **Alert and Message Function/Setting**

*each doorbell can only assign to one permission account

Password and permission

Change permission account

Current permission account

perisaledaniel

Change permission account

perisaledaniel ✓

perisaletest

qsee-au

Alert and message
Only the permission account can receive the alarm push

Alert and message
Only the permission account can receive the alarm push

Alert and message　　　Save

Alarm Push
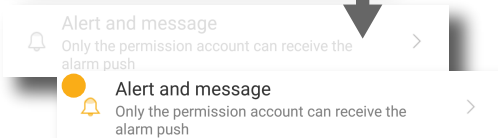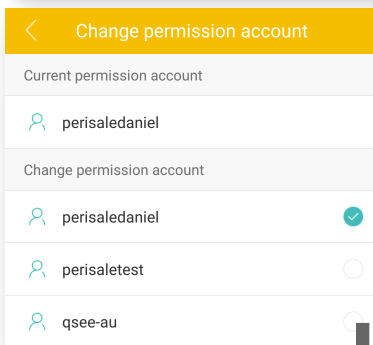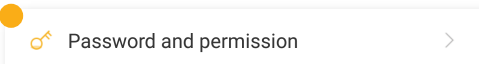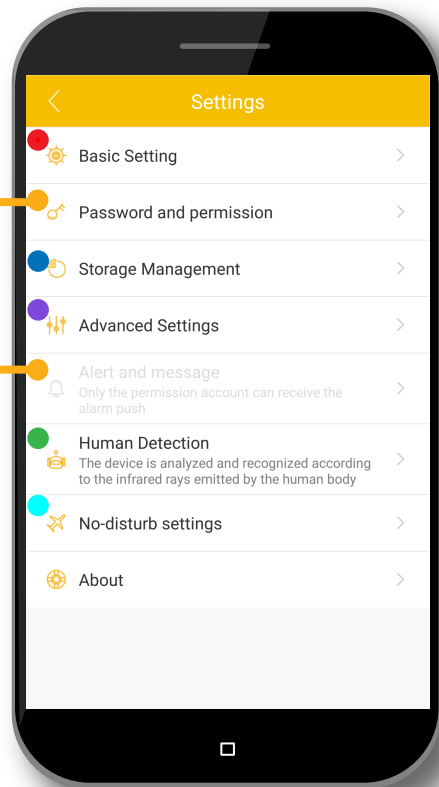Notice the App when alarm triggered

Device hints
When closed, the device will no longer be heard when the bell is ringing.

Call ring　　　　　　　　　Barium

Call vibration

Under **Alert and Message Setting**, you can enable Alarm Push, Device Hints, and call

Settings

Basic Setting

Password and permission

Storage Management

Advanced Settings

Alert and message
Only the permission account can receive the alarm push

Human Detection
The device is analyzed and recognized according to the infrared rays emitted by the human body

No-disturb settings

About

Basic Setting

Basic Setting　　　Save

Device Name　　　　　Device_door_test

sleep time
The longer the time, the shorter the duration of the equipment will be.　　　　　　　　15S

Full duplex voice intercom
Intercom with the device after enabled

Under the **Basic Setting**, you can assign a new device name to your Q-See doorbell, adjust sleep time, and enable/disable intercom

Storage Management

Storage Management

Remain capacity97.4%

Consumed capacity2.6%

Storage Capacity　　　　14.83G

Capacity for video　　　　14.83G

Storage Remain Capacity　14.44G

Storage　　Stop　　Overwrit

Format SD Card
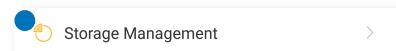
You can manage your SD card storage under the **Storage Management setting**

Please note: Your doorbell can support up to a 128GB Micro-SD

Human Detection
The device is analyzed and recognized according to the infrared rays emitted by the human body

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Human Detection Save

Hover Detection
The device will detect the infrared rays emitted by the human body

Hover detection time
The shorter time you set,more alarm it will triggered,will consume more battery
5S >
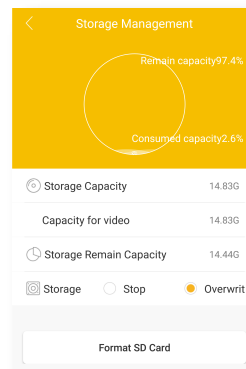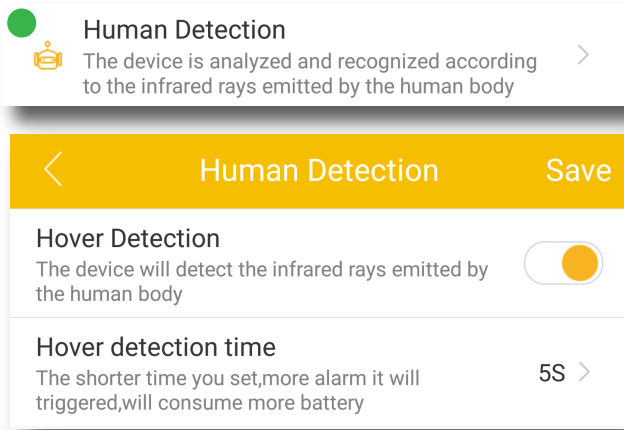
● You can enable/disable Hover detection as well as change Hover detection time under **Human Detection Setting**.

✈ **No-disturb settings** >

No-disturb settings Save

No-disturb settings

BreathLamp
Close the Breathing lamp of the device in the set time

tone
Close the ring of the device in the set time

Alarm push
Close the message of the device in the set time

Deep sleep
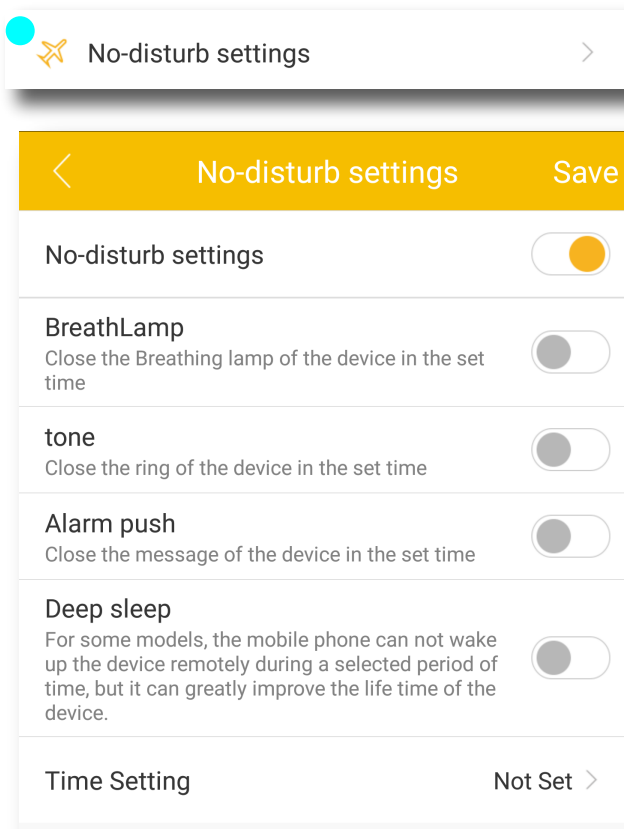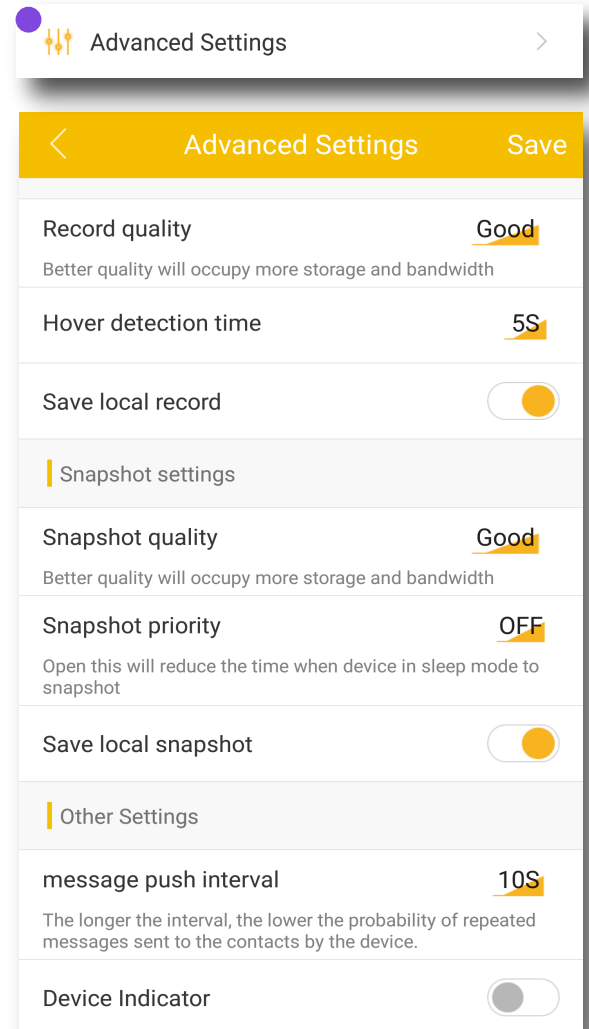For some models, the mobile phone can not wake up the device remotely during a selected period of time, but it can greatly improve the life time of the device.

Time Setting Not Set >

● You can enable/disable no-disturb setting and customise the Breathing lamp, tone, and alarm push based on the time setting/schedule of the No-disturb mode under **No-disturb settings**.

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†↓† **Advanced Settings** >

Advanced Settings Save

Record quality Good
Better quality will occupy more storage and bandwidth

Hover detection time 5S

Save local record

| Snapshot settings

Snapshot quality Good
Better quality will occupy more storage and bandwidth

Snapshot priority OFF
Open this will reduce the time when device in sleep mode to snapshot

Save local snapshot

| Other Settings

message push interval 10S
The longer the interval, the lower the probability of repeated messages sent to the contacts by the device.

Device Indicator

● You can enable/disable recording & snapshot and change recording & snapshot quality under **Advanced Settings**.

Q-See Chime

RESET Button
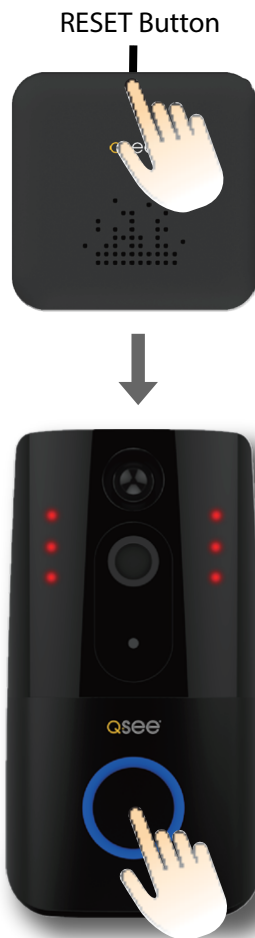
Q-See Chime is an optional add-on (included in the doorbell kit packages: QDB05 - CH01-16-AU & DB03 - CH01-16-AU) that alerts you when you have a visitor. There are 35 songs to choose from and 3 volume levels. If performs the function of a traditional indoor doorbell chime.

To link the Q-See Chime to the Doorbell:

① Short-press the RESET button of the Chime 3 times

② Short-press the bell button of the Q-See Doorbell; if the chime and bell both ring at the same time the configuration is successfull.

Seleting Chime Ring
When you short press the RESET button of Chime it will switch to the next ringtone. Scroll through all 35 options to select your preference.

Selecting Volume
The volume is divided into 3 files. When you press the RESET key of Chime for two seconds it will reduce volume to a lower one. When the minimum volume is reached it will next return to the highest volume.

Need Help?

Q-See Australia Support Email:
Email: support@q-see.com.au

Q-See Australia Support Telephone:
Phone: (02) 9748 8899

Q-See Australia Address:
Unit 12, 71-83 Asquith Street,
Silverwater, NSW 2128
Australia

www.q-see.com.au

Q-SEE SMART VIDEO DOORBELL & CHIME RANGE

WARRANTY & SUPPORT
2-YEAR LIMITED WARRANTY
Find your answers along with additional Q-See resources at: **www.q-see.com.au/support**

Qsee
Life in Focus